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Google Apps User Training

A Suite of Flexible Training Programs and Services With Customized Solutions and Effective Results

Our range of end user training and education services customize to meet your business, end user, and organizational needs. Our programs give you the options to define and scale end user training and education programs that deliver results within time and budget constraints.

Self-Paced, Managed E-Learning

Boost eLearning is a comprehensive online, self-paced, and integrated eLearning system for Google Apps. The modular courses use adult learning best-practices, with clear objectives, content reviews, and printable tools. Courses run 25 to 45 minutes as a sequence of 1 to 4 minute lessons. Users may select specific lessons and may download a variety of aids and tools.

Updated within 15 business days of each major Google Apps feature release, users have easy access from within their individual Google Apps account.

All Boost eLearning courses are SCORM 1.2, 2004, AICC compliant, and meet Section 508 (c) for universal accessibility.

Custom Webinars

Need to focus your team on specific features and functions within the Google Apps suite? Want your team to use more features and work more productively? Horizon will customize, prepare and deliver live webinars to your team. Horizon will provide a recording of each webinar, so that your team can view/review at their convenience.

Web Office Hours

For users that have questions, but do not need more formal training, Horizon offers Web Office Hours. These interactive, live, web meeting sessions let users join, ask their questions, get the help, and exit. Web Office Hours connect users to the help and answers they need quickly and effectively.

On-Site Training & Help Sessions

Horizon will produce and deliver live training and help sessions at your location.

Value Add Services

Knowledge Portal: Cumulus Global provides your users with a customized private Google Site in which they can learn more about Google Apps.

More than a simple "self help" collection of articles and videos, the portal provides a convenient way for users to learn *what else* they can do with Google Apps, helping users get the most out of the applications.

The portal is setup to present Google Apps as the service relates to your business. The portal includes FAQs based on your users' questions and recordings of training events

Train the Trainer Services: Cumulus Global can help educate your IT team, application managers, and leaders so that they can train and educate end users themselves.

More than the "how to" mechanics of Google Apps, Cumulus focuses on helping organizations recognize, understand, and share how they can use Google Apps to improve productivity and efficiencies.

Cumulus GlobalSM helps small and mid-size businesses, non-profits, governments, and educational institutions thrive by delivering cloud computing solutions. We align technology with our clients' goals, objectives, and bottom lines. We leverage our expertise, vendor relationships, and a diversified range of best-of-breed cloud services to create custom solutions with tangible value.

